STATE AUDITOR'S OFFICE SECURITIES DEPARTMENT HELENA, MONTANA

IN THE MATTER OF:)	CASE NO. I-04-02-98-04
)	
International Heritage, Inc.,)	CEASE AND DESIST ORDER
Stanley H. Van Etten,)	
-	,	
Claude W. Savage,)	
Larry G. Smith,)	
and)	
International Heritage,)	
Incorporated, a Nevada corporation	ì	
incorporated, a nevada corporation	, ,	
)	
and their agents &)	
representatives,)	
,	,	
	,	
Respondents.)	

The Montana Securities Commissioner (commissioner), pursuant to the authority of the Securities Act of Montana, § 30-10-101, et seq., hereby issues the following findings of fact, conclusions of law, order and notice of right to a public hearing:

FINDINGS OF FACT

- 1. International Heritage, Inc., (IHI) is a North Carolina corporation whose principal offices are located in Raleigh, North Carolina. International Heritage, Inc., is a majority owned subsidiary of International Heritage Incorporated, a Nevada Corporation (IHI-N) (formerly "Kara International, Inc.").
 - 2. Stanley H. Van Etten (Van Etten), is a founder, chairman of the board of directors, president, and chief executive officer of IHI, and is chairman of the board and chief executive officer of

IHI-N.

- 3. Claude W. Savage (Savage) is a founder and a director of IHI and is director of IHI-N.
- 4. Larry G. Smith (Smith) is a founder and director of IHI and a director of IHI-N.
- 5. Johnny Daniels (Daniels) is an independent sales representative of IHI who resides in Malta, Montana. Daniels conducts IHI training sessions and has marketed IHI business center interests in Montana.
- 6. IHI, its principals, employees, and agents solicited investments in IHI's program in Montana through the use of promotional materials, videotapes, recruitment meetings, and internet web sites. IHI, through Van Etten, Savage, Smith, Daniels, and others solicited residents of Kalispell, Anaconda, Butte, Billings, Bozeman, Lewistown, Great Falls, Glasgow, Malta, Glendive, Roundup, Forsyth, Havre, Columbia Falls, Stevensville, Helena, and other Montana towns to invest in a pyramid scheme.
- 7. IHI interests are described as "business centers," of which an investor may open one, three, or seven. In order to open or create a "certified" business center, Montana investors were generally required to pay the sum of \$200.00 to \$250.00 toward the purchase of an IHI product, sign a "retail business agreement," purchase an IHI retail business career kit for \$100, and pay a \$25.00 administrative fee.

- 8. At all times material hereto, IHI solicited Montana investors through the purported use of a "multi-level" marketing program in which prospective investors are recruited by investors who have already purchased interests in IHI. IHI established an incentive for recruitment of downline sales representatives by promising payment of override commissions to independent sales representatives for IHI product and business center sales by that representative's downline (retail sales organization).
- 9. According to the IHI's bi-lateral compensation plan, independent sales representatives could earn override commissions only if their own retail business center was "certified."
- 10. At all times material hereto, IHI promotional and sales materials indicated that investors could earn up to \$2,200 to \$2,500 per retail business center weekly. These projected earnings were based on the recruitment of downline independent sales representatives, rather than the sale of products on the retail market. Similarly, the compensation structure, which included a compensation cap attached to single business center earnings, encouraged the purchase of multiple business centers by investors.
- 11. Although commissions on the sale of products were described in the promotional and sales material, the income from the development of the retail sales organization was emphasized as the significant source of income from involvement with IHI. Similarly, IHI disproportionately emphasized retail sales

organization development through the promise of bonuses and commissions which were not available to an independent sales representative whose organization focused on retail product sales.

12. At all times material hereto, the IHI compensation structure and sales pitch regarding "leveraging retail sales business volume" served as incentive to develop the downline and disincentive to generate retail sales business volume through the sale of IHI products, thus perpetuating the pyramid scheme. The IHI sales kit contains a book co-authored by Van Etten which emphasizes the importance of downline regeneration. In addition to emphasizing the importance of geometric growth in marketing the IHI interests, IHI's training materials clearly discourage independent sales representatives from developing the retail sale portion of the representatives' businesses. Van Etten's book states:

There are two things that the successful network marketer must be very good at doing which are altogether foreign to the traditional salesperson: (1) He must be an organization builder, and (2) He must be a teacher. We will speak of these two things at much greater length later in this chapter, but suffice it to say at this point that there is nothing in the experience of the traditional salesperson that would cause him to assign any value to either of these two skills which are so essential to the individual who wants to succeed in network In fact, the traditional salesperson's natural marketing. tendency would be to see both organization-building and teaching as irrelevant obstacles to be swept out of the way of what he sees as the one all-important task of every salesperson - selling.

* * *

Earlier in this chapter we said that there is a risk in sponsoring persons who have considerable experience in direct sales. This is a good place to explain why that is the case. An experienced salesperson might come into your downline and recruit like crazy. But if he fails to teach his recruits

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the importance of the company's multilevel sales structure and the necessity for "keeping it going," then he would **fill** your downline organization with dead-end roadblocks. (Emphasis in original).

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- 13. Though references to minimum retail sales requirements and inventory loading prohibitions are included in the independent retail sales representative manual, IHI's compensation program is based on orders of products, rather than actual sales of products, and override commissions are promised for orders made within the retail sales organization. Furthermore, IHI's program structure does not provide a method by which inventory loading requirements and requirements for retail sales to non-participants As of the date of this order, a meaningfully enforced. disproportionate amount of products ordered from IHI through the use of the "retail business agreement" in Montana have never been received by the purchasers of the product.
- 14. On or about March 28, 1996, IHI issued a memorandum addressed to all IHI representatives which required that representatives wishing to conduct due diligence on the company should direct "all of [their] compliance, regulatory and legal questions to the Compliance Department at the home office rather than the Better Business Bureau or state regulators." IHI further stated that "[i]f enough inquiries are made to any one particular regulatory branch, within a particular state, the result could be an investigation of the Company spurned {sic} by the mere volume of

calls." The memorandum further stated that:

The reason IHI is one of the only multilevel marketing companies with a Compliance Department is so representatives will have a source for receiving answers to compliance, regulatory and legal questions and to assure that the Company operates in compliance with the myriad of regulations affecting a direct marketing sales company with operations in 48 states and 3 Canadian provinces.

Though the memorandum was written in March, 1996, it was included in an IHI business retail business career kit sold to a Montana resident months later.

- 15. Despite IHI's claims in sales presentations and materials that its program complies with state and federal laws that affect direct marketing organizations, IHI entered into agreements limiting IHI activities in the state of North Carolina on June 3, 1997, and in the state of Georgia on February 10, 1998, as a result of regulatory concerns in those states. North Carolina regulators alleged that IHI violated North Carolina pyramid laws. These actions were not disclosed to Montana residents offered or sold IHI business center interests.
- 16. Between August 5, 1997, and October 31, 1997, IHI, through Van Etten, Savage, Smith, and others, raised \$5 million by selling IHI notes convertible into IHI common stock, to approximately 95 persons in fourteen states, including at least 6 persons in Montana.
- 17. On August 14, 1997, IHI filed a notice filing for an exemption on Form D, indicating it sold an aggregate of \$295,00 of

IHI units to six accredited Montana investors. The application indicated that WIN Capital was the broker/dealer making offers and/or sales to Montana investors.

- 18. In connection with the offer and sale of IHI notes, IHI authorized the use of a "term sheet," dated July 17, 1997, which disclosed that IHI had losses of approximately \$1.9 million during the first four months of 1997. The term sheet did not disclose that by the time of the offering IHI's losses for the year had increased to \$7.6 million, and that IHI had a shortage of operating funds.
- 19. The term sheet states that IHI pays commissions and bonuses "derived solely from sales as opposed to headhunting or any similar activities," despite IHI's emphasis on compensation opportunities based on recruitment and development of retail sales organizations.
- 20. The term sheet states that representatives "who sponsor other representatives must fulfill supervisory activities, including ongoing communication and managerial supervision with the IRSRs within their Retail Sales Organization in order to qualify for ongoing commissions and bonuses," despite the absence of enforcement efforts by IHI to ensure compliance.
- 21. The term sheet represents that IHI has a "a prohibition from presenting hypothetical earnings projections" in sales presentations, despite IHI's standard use of projections that each

business center could earn up to \$2,500 weekly.

- 22. Daniels, an IHI representative in Malta, Montana, offered Malta, Montana, residents the opportunity to purchase IHI notes in June, 1997.
- 23. IHI represented to the Montana Securities Department that the offering of IHI notes would be conducted by WIN Capital Corp., a registered broker-dealer. Daniels is not now, nor has he ever been registered as a salesperson with WIN Capital Corp.
- 24. The records of the Montana Securities Department disclose that Respondents were not registered as broker-dealers or salesmen in this state prior to the date of this Order.
- 25. The records of the Montana Securities Department disclose that the IHI business center program offered by Respondents was not registered as a security in this state prior to the date of this Order.
- 26. In connection with the above offers of IHI business center interests to persons in Montana, Respondents failed to disclose the following material facts which facts were necessary to disclose in order to make the statements made about the investment, in light of the circumstances under which they were made, not misleading:
- a. the market for IHI business center interests will eventually become saturated as the supply of new members declines and representatives recruited near the bottom of the retail sales

organization structure may be unable to generate promised returns;

- b. IHI was the subject of regulatory actions or inquiries in at least three other states based on the allegation that IHI's program violated state pyramid and securities laws;
- c. that Savage and Smith were previously involved in a pyramid scheme which was the subject of state and federal administrative and criminal proceedings, including the issuance of a permanent cease and desist order in Montana;
- d. that IHI was not an authorized dealer for some of the products listed in its retail sales catalogs and brochures; and,
- d. at all times material hereto, IHI's program was not registered as a security in the state of Montana.
- 27. In connection with the above offers and sales of IHI notes convertible to IHI common stock to persons in Montana, Respondents failed to disclose the following material facts which facts were necessary to disclose in order to make the statements made about the investment, in light of the circumstances under which they were made, not misleading:
- a. that IHI's losses for the year of 1997 had increased to \$7.6 million from the \$1.9 million listed in IHI offering circular;
- b. that IHI's compensation scheme is premised primarily on recruitment of new members;
- c. that IHI did not adequately monitor or enforce compliance with IHI policies and procedures by independent sales

representatives; and,

- d. that IHI markets the business center program utilizing and emphasizing hypothetical earnings projections.
- 28. In connection with the above offers of securities to persons in Montana, Respondents engaged in an act, practice, or course of business which operates or would operate as a fraud or deceit upon any person in that:
- a. the IHI business center program constituted a pyramid scheme; and,
- b. IHI directed sales representatives not to contact state regulators in order to avoid investigations or inquiries into the IHI business center program.

CONCLUSIONS OF LAW

- 1. The commissioner has jurisdiction over this matter by reason of Respondents' offer and sale of securities to persons in or from Montana.
- 2. Respondents' program is a security within the meaning of the Securities Act of Montana, § 30-10-103(22), MCA.
- 3. Offer or offer to sell includes "every attempt or offer to dispose of or solicitation of an offer to buy a security or interest in a security for value." Section 30-10-103(15), MCA.
- 4. In connection with the above offers of securities to persons in Montana, Respondents violated § 30-10-201(1), MCA, by transacting business as broker-dealers or salesmen in Montana

without registering as such.

- 5. In connection with the above offers of securities to persons in Montana, Respondents violated § 30-10-202, MCA, by transacting business in unregistered securities.
- 6. In connection with the above offers of securities to persons in Montana, Respondents violated § 30-10-301(1)(b), MCA, by failing to disclose the following material facts, which facts were necessary to disclose in order to make the statements made about the investment, in light of the circumstances under which they were made, not misleading:
- a. the market for IHI business center interests will eventually become saturated as the supply of new members declines and representatives recruited near the bottom of the retail sales organization structure may be unable to generate promised returns;
- b. IHI was the subject of regulatory actions or inquiries in at least three other states based on the allegation that IHI's program violated state pyramid and securities laws;
- c. that Savage and Smith were previously involved in a pyramid scheme which was the subject of state and federal administrative and criminal proceedings;
- d. that IHI was not an authorized dealer for some of the products listed in its retail sales catalogs and brochures; and,
- d. at all times material hereto, IHI's program was not registered as a security in the state of Montana.

- 7. In connection with the above offers of securities to persons in Montana, Respondents violated § 30-10-301(1)(b), MCA, by failing to disclose the following material facts, which facts were necessary to disclose in order to make the statements made about the investment, in light of the circumstances under which they were made, not misleading:
- a. that IHI's losses for the year of 1997 had increased to \$7.6 million from the \$1.9 million listed in IHI offering circular;
- b. that IHI's compensation scheme is premised primarily on recruitment of new members;
- c. that IHI did not adequately monitor or enforce compliance with IHI policies and procedures by independent sales representatives; and,
- d. that IHI markets the business center program utilizing and emphasizing hypothetical earnings projections.
- 8. In connection with the above offers of securities to persons in Montana, Respondents violated § 30-10-301(1)(c), MCA, by engaging in an act, practice, or course of business which operates or would operate as a fraud or deceit upon any person in that:
- a. the IHI business center program constituted a pyramid scheme; and,
- b. IHI directed sales representatives not to contact state regulators in order to avoid investigations or inquiries into the IHI business center program.

Respondents are hereby ordered to cease and desist issuing, offering, and selling securities to persons in this state in violation of the Securities Act of Montana.

The above-cited violations are sufficient grounds for the imposition of an administrative fine not to exceed \$5,000.00 per violation upon any person found to have engaged in any act or practice constituting a violation of any provision of the Securities Act of Montana or any rule or order promulgated thereunder. Section 30-10-305, MCA. The above-cited violations are sufficient grounds for the imposition of and order requiring the payment of restitution and other costs to investors. Section 30-10-309, MCA. You will receive notice and/or an opportunity to be heard prior to the imposition of any fine or an order of restitution.

Section 30-10-306(1), MCA, provides that any willful violation of this order, upon conviction, may be punished by imprisonment for not more than ten (10) years and/or a fine not exceeding five thousand dollars (\$5,000).

NOTICE

Respondents are notified that this order has been issued by the commissioner. If Respondents wish to contest the allegations herein, they shall make a written request for a hearing to Elizabeth A. O'Halloran of this office within fifteen (15) days of

receipt of this order. The hearing shall then be held within thirty (30) days of the commissioner's receipt of the hearing request unless the time is extended by agreement of the parties. If no hearing is requested within fifteen (15) days of receipt of this order by Respondents, and none is ordered by the commissioner, this order shall become permanent.

Should you request a hearing, you have the right to be accompanied, represented, and advised by counsel. If the counsel you choose has not been admitted to practice law in the State of Montana, he or she must comply with the requirements of <u>Application of American Smelting and Refining, Co.</u>, (1973), 164 Mont. 139, 520 P.2d 103.

DATED this third day of April, 1998.

Mark O'Keefe State Auditor and Commissioner of Securities

CERTIFICATE OF SERVICE 1 2 I hereby certify that I mailed a true and correct copy of the 3 foregoing CEASE AND DESIST ORDER to the following persons by 4 depositing the same in the U.S. Mail - certified - return receipt 5 requested - on this _____, 1998. 6 International Heritage, Inc. 7 2626 Glenwood Ave., Suite 200 Raleigh, NC 27608 8 Stanley H. Van Etten 2626 Glenwood Ave., Suite 200 Raleigh, NC 27608 10 Claude W. Savage 2626 Glenwood Ave., Suite 200 11 Raleigh, NC 27608 12 Larry G. Smith 13 2626 Glenwood Ave., Suite 200 Raleigh, NC 27608 14 Johnny Daniels 15 Hwy. 191 Malta, MT 59538 16 International Heritage Incorporated 17 2626 Glenwood Ave., Suite 200 Raleigh, NC 27608 18 19 20 State Auditor's Office 21 22 23 24